



*the Canine*  
COUNTRY CLUB DERBYSHIRE

## Guest Information & Consent Form

Please complete and sign one form per dog. 

Your Name: Mr / Mrs / Miss	
Home Address	
Home & Mobile Telephone Numbers	H. M.
Your Email address	
Emergency Name, Address and Telephone Number (these must be a local contact)	
Vet Name Address & Telephone	

### Dates of stay with us

Date & Time of Arrival	Departure Date & Time	Number of days

### Dog details

Dogs name	Breed / Description of dog	Age on arrival	Spey/Castrated Y/N

Please take some time to complete as much information below to enable us to make your four-legged friends stay with us as comfortable as possible.  
Please note that some information is mandatory for our boarding licence.

Date & Brand of last worming treatment?		
Date & Brand of last Flea & Parasitical treatment?		
Date of most recent vaccination & kennel cough treatment? <i>(We require sight of, and a copy of your dogs' vaccination card for each stay. Each treatment must have taken place a minimum of 14 days prior to your dogs' stay with us)</i>	Last Vaccination Date	Kennel Cough Date
Please confirm your dog's Microchip Number?  <i>This is now a mandatory part of our boarding licence.</i>	<i>If you are unable to supply this information there will be a one-off charge of £5 to scan and record these details on your dog's arrival.</i>	
How many meals a day do they eat? What is their usual diet? <i>Please note that you are welcome to provide enough of your dogs' regular food for the duration of their stay with us.</i>		
Are there any known treats or food stuffs that upset your dogs' digestion?		
Are there any particular 'Command' words that your dog is familiar with and responds to? <i>(Sit - Stay - No - Down - Quiet - etc etc)</i>		
Has your dog ever shown any destructive, aggressive or escapist behaviour?		
<b>Bitches in Season</b> <i>If your dog is Unneutered, we are required to keep her separate from other guests to prevent unwanted pregnancies or aggression.</i>	When was your dog's lasts season?	/ /
	When is her next season expected?	/ /
Are there any medical or other restrictions on exercise?		
Is Your Dog/s Insured? <b>Y/N</b> <i>(Please circle)</i>  please give Details of whom Policy is with and Policy number etc...		

Information continued.....

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**We want to know about your dogs character, quirks, feeding habits, favourite games and anything else you want to tell us.....**

**Dogs Name-**

*Some suggestions to help jog your memory. Please don't just answer these, as they are purely suggestions...*

Do they like cuddles?

Is your dog possessive of their food or treats?

Are they nervous of loud noises? (Thunder / Fireworks)

Are they happy to share toys and games with other dogs?

What is their usual daily routine...

Please Indicate here if you are confident & happy for your dog to exercise and play with other dogs in the paddock.

Please circle

YES / NO

*PLEASE NOTE, your dog may be exercised with other guest dogs in our large paddock, if your dog cannot be exercised for medical or health reasons, it will be provided with alternative forms of mental stimulation such as toys and/or scatter feeders. By signing this document, you are agreeing to the appropriate type of exercise for your dog.*

*You will be responsible for all costs that may arise should your dog or dogs, during their stay with us be responsible for any damage to property or injury to a third-party person or other guest.*

**Please complete this section if your dog is currently receiving medication**

Dog Name	Medication Name	Dosage	Time of administration	Application (Pill/Cream etc)

# Please read Carefully & Sign

## Terms, Conditions & Consent for Dog Boarding & Day Care

A **current vaccination** certificate must be presented before your dog is accepted for boarding. This must cover canine Distemper, canine Adenovirus/infectious canine hepatitis, Leptospirosis, and canine Parvo Virus and other relevant diseases. Vaccination against other diseases such as Kennel Cough are desirable but not mandatory. We cannot accept any dog without an up-to-date certificate of vaccination on arrival, all vaccination courses must be completed a minimum of fourteen days before arriving for boarding. By signing below, you agree to the canine country club holding a copy of your dogs' vaccination card on record.

**Boarding fees** are charged per day or part of the day including the day of arrival and day of departure and require full payment on arrival. Should you choose to remove your dog early, or through your dogs' behaviour or illness we must move them to another location before the end of the booking, the full boarding fee remains payable in addition to any associated costs of the appropriate accommodation. This is for the well-being of both your dog and other guests.

**Health Insurance.** If your dog develops any illnesses or condition, (not covering pre-existing conditions) every boarder is insured while staying with us. A vet will be called and the costs of such treatment and associated costs (exceeding our capped insured limit of £750) will be added to your final bill and this must be settled in full when you collect your dog. Should this be an infectious or contagious situation, arrangements will be made with either a veterinary surgeon, or your elected emergency contact for suitable accommodation away from the Canine Country Club to limit any spread to other dogs. Your dog must have been appropriately treated for external and internal parasites in accordance with veterinary advice before arrival. If there is evidence of external parasites (fleas, ticks, lice) your dog will be treated with an appropriate product authorised by the Veterinary Medicines Directorate for use on animals in the UK. By signing this document, you are agreeing to such treatment (if necessary) and the associated costs being added to your final bill.

**Your dog** may be exercised with up to four other dogs it is already familiar with inside or outside the paddock, if your dog cannot be exercised for medical or health reasons, it will be provided with alternative forms of mental stimulation such as toys and/or scatter feeders. By signing this document, you are agreeing to the appropriate type of exercise for your dog.

**Collection** If you choose to elect a representative to collect your dog due to illness or unforeseen circumstances, Please ensure the person has I.D with them and written consent from yourself to present to us when they arrive to collect your dog. Also make them aware if there is any outstanding balance on your account so they have facilities to make payment.

**Although every** care will be taken to ensure the safety of your dog(s), we cannot be held responsible should they try and succeed to escape by, snapping at staff, digging under or jumping over a six-foot-high fence. We will not be held responsible for any ongoing costs because of injury that may occur through rough play or random behaviour during your dog's stay. *All our guests have their own private areas, you as their owner must be confident that your dog has been given suitable and adequate opportunities to have learned how to interact with people, their own species and other animals where such interaction benefits*



*their welfare, becoming habituated to Noises, objects and activities in their environment, you must be certain they will be comfortable living in this environment for the duration of their stay.* If after 48hrs your dog has not settled or becomes aggressive or distressed, we will contact your chosen emergency contact to arrange to move them to a more suitable environment. It is therefore VERY important that you inform us at the time of booking if your dog has ever shown a tendency towards escapist behaviour, rough play, aggression etc..

**We are required** (as part of our license) to keep records and assessment on each guest, both initially on first meeting us at the canine country club premises, and daily during their stay with us. This will monitor any changes in behaviours indicative of suffering, stress, fear, aggression, and anxiety and will be acted upon appropriately. By signing this form, you are agreeing to these details being recorded and stored in an appropriate manner. We are also required to record your dogs microchip number, if you do not have this information available, we can scan and record these details check-in with a one-off charge of £5.

**PLEASE** inform us if your dog is not FULLY socialised.

**Vet**, we will use our own local practice should your dog require any regular or urgent treatment during its stay with us and all associated expenses will be added to your final bill for uninsured, routine, or pre-existing conditions. By signing this document, you are agreeing to this arrangement.

**Boarding two or three** dogs from the same household is possible, if you wish for them to sleep together in the same area, by signing this document you are agreeing to this and stating that this is their usual routine. If there are signs of aggression or distress between your dogs, we will board them separately which will increase the cost of their stay with us. By signing this agreement, you agree to pay any outstanding amount for accommodation should this occur.

**Unneutered Bitches / Entire Males** can be boarded with us, however - due to the aggression and frustration this can cause with other dogs there may be additional cost if your dog requires isolation due to their behaviour. We are unable to accept your dog if it has been castrated / neutered more recently than two months prior to their stay with us.

*If for any reason your dog is not collected within 7 days of the due discharge date and no communications have been received from yourself, the business owner has the authority to re-home the dog and you will remain liable for all costs associated with this until an agreeable solution is found for the dog.*

**The fees** cover accommodation, treats, exercise and lots of fuss and attention.

Dogs will only be accepted for boarding and collection during these hours:

#### **BOARDING & DAY CARE ARRIVAL & DEPARTURE TIMES**

08:30 - 10:00am & 4:00 - 6pm Monday thru Friday

08:30 - 10:00am & 4:00 - 5:30pm Saturday / 09:00 - 10:00am & 4:00 - 5pm Sunday

**Please note** we are not open for arrivals or departures on any Bank Holiday. The price of boarding during bank holidays will be at an increased boarding rate. Bookings over a bank holiday weekend must be a minimum of 3 nights' accommodation or longer.

*By signing this document you are agreeing that you have read, understood and agree to the Canine Country Clubs terms & conditions, I agree to pay a non-refundable booking deposit to secure my booking if required, I agree to pay the boarding fee at the time of my dogs arrival and I agree to settle any outstanding charges in full upon collecting my dog/s. I agree for a copy of my dogs' vaccination, microchip number and assessment record to be held on file and for my dog to share their exercise environment with other dogs from different households. I confirm that I have provided full, factual and honest information in all aspects of my dog and will notify the Canine Country Club of any subsequent changes prior to future care.*

*Signed.....*

*Print Name.....*

*Date.....*



# YOUR COPY TO KEEP

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